



Terms of sale

Please read our terms of sale before inquiring a gecko from us. By purchasing a gecko from us or depositing a down payment, you are agreeing that you have read and accepted all of our terms.

Placement

Our animals are bred and raised with a lot of love and care. We would therefore like to know from you where our animals are placed. We would like to invite you to read the Jokergeckos Caresheet carefully prior to any purchase from us. We would appreciate it very much if you give an impression of where the animals go, so that we can see that the animals end up well.

Reservation

If you want to reserve a gecko with us, we ask for a deposit of 25% of the total purchase value. If the sale does not go through, a refund is not possible, unless we cancel the sale ourselves. We can cancel the sale at any time when we have doubts about the buyer's intentions with the gecko. We will not reserve or hold a gecko longer without a deposit. We hold geckos back for a maximum of 3 weeks after a deposit, or until the next Expo when a gecko can be delivered there. If you have paid for a gecko in full to us, but do not contact us and/or do not respond to our messages and attempts to contact us within 3 weeks, the animal will be considered abandoned. In that case, the animal will be reclaimed by Jokergeckos again.

Payment

You can pay the rest of the payment in cash when you pick up the gecko from us. It is also possible to make the payment via I-deal or PayPal. We do sometimes offer payment plans and can make personal agreements about this with the customer. Should the customer fail to complete the payment plan in time, or fail to contact us to make arrangements, we have the right to reclaim the animal. The ownership of the animal(s) will return to us in that case.

Shipping

We do ship geckos to the USA at the expense of the customer (contact us to see if shipping to your country is available). We ship through a third party and our responsibility ends once the third party receives the gecko. Live arrival guarantee and health guarantee are both void when shipping internationally.

It is the customer's responsibility to make sure that someone is at the shipping address on the day the package is scheduled to arrive, or is picking up the animal from the hub. If you are shipping to a hub, animals must be picked up before or around noon. If you need to pick up later in the day, please inform us prior to shipping the animal.



International transport

At the request of customers, we can transport animals to and from the EXPO in Hamm and Houten. For this purpose, the 'Transfer statement export transport' form must be completed in advance. In the above-mentioned form, the customer gives or doesn't give permission to change, feed and spray the transport animals. Jokergeckos is not liable for loss of tail or sudden death of animals during transport. We charge a standard fee of €25 per animal. This amount must be paid in full in advance, otherwise the transport cannot take place.

Furter Terms

→ We do not sell geckos to customers under the age of 18. If a customer is younger than 18 years old, he or she will have to bring a parent/guardian, so that the gecko is registered in the name of the parent/guardian. The parent/guardian then acts as guarantor.

→ We only rehome healthy geckos. When we have doubts about the health of the gecko, we don't make it available.

→ When a gecko weighs 7 grams, the sex is determined by the presence or absence of pores, but we cannot guarantee an animal of this weight in a specific sex. Only when it is an adult and weighs at least 25 grams can we guarantee this. It therefore remains a gender indication.

→ Sometimes animals need a few weeks to relax after a move before they start eating. A move can be stressful for the animals that they really need to recover from. It is good to leave the gecko alone as much as possible during the first few days, so that it can get used to its new environment.

→ In rare cases, a gecko can lose its tail in transit. Losing a tail will not affect the gecko's health or ability to breed. Therefore, no compensation is offered in the event of tail loss.

→ Violation of any of our terms will result in cancellation of our sales agreement. You will also be blacklisted from purchasing from us in the future.

→ Photo's from our Facebook, Instagram or internetsite will not be used without our consent. Our photo's will never be used by the costumer to sell a gecko that the costumer has purchased by us.

→ Geckos that are purchased from us, can only be resold when the gecko is in the costumers physical possession.

Feel free to contact us with any further questions!